

March 5th, 2014

Islands Trust  
700 North Road  
Gabriola Island B.C. V0R 1X3

Dear Mr. Graham;

Thank you for your letter of March 4th, 2014. Your points are well made and are taken. Every effort will be made to maintain strong, clear and timely communications as this mid-life refit progresses. I will be providing reports and photos of the refit progress to Mr. Peter Johnston for posting on the community webpage.

I regret the way the Hollyburn was deployed into the Lasqueti Island service. It was due in part to my inaccurate assumptions about how information was disseminated to the community. Now that I am clear on the communication protocol I will make sure that the community is appropriately informed.

I appreciate the flexibility of the Lasqueti community during the refit on the Centurion VII and sincerely thank them for their understanding and cooperation.

Yours truly,

Captain Elgin G. McKillop MSc. CMM, PD.  
Marine Superintendent/Operations Manager  
Western Pacific Marine Ltd.

Cc: Captain Keith Hopkins  
Marine Superintendent,  
British Columbia Ferry Services Inc.

Mr. Peter Johnston  
Trustee, Islands Trust,  
Lasqueti Island BC.