

## Regular Meeting Addendum

Date: May 2, 2022  
Time: 12:30 pm  
Location: Galiano South Community Hall  
141 Sturdies Bay Road, Galiano Island, BC

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11.	CORRESPONDENCE	1:30 PM - 1:50 PM	
11.3.	<i>Galiano Island CREST Site 1228 Montague Road - Letter from Rogers Communication with APC Chair Response</i>		2 - 4

April 20, 2022

Daniel J. Rogers  
Chair, Galiano Local Trust Committee

By email to Robin Ellchuck [rellchuk@islandstrust.bc.ca](mailto:rellchuk@islandstrust.bc.ca)

Dear Mr. Rogers

Re: Galiano Island CREST Site 1228 Montague Road

This has reference to your letter of December 17, 2021 to Sam Sugita, Rogers Communications Inc. My apologies for taking this long to reply.

It is Rogers understanding that for safety reasons CREST replaced the damaged antenna support tower in 2018. Rogers is encouraged through ISED Canada regulation and policy to use existing infrastructure whenever possible. Many land use authorities encourage this type of technology deployment over building additional antenna support structures.

Rogers followed CPC 2-0-03 with respect to this proposal. Section 6 of this document specifies certain exclusions with conditions. Co-locating on an existing antenna support tower is encouraged by ISED Canada. We have reached out to ISED Canada and have provided details on this proposal, and we have received confirmation this site meets CPC 2-0-03 exclusion criteria.

Rogers is always willing to continue the dialogue with Galiano Islands Trust and any concerned residents. Below are specific replies to the concerns raised.

With respect to your question on what technology is proposed and what purpose is served Rogers continuously improves service offerings on its wireless network. As more mobile phones and devices use our network the footprint of the service shrinks. This results in reduced coverage and gaps in service. Gaps in coverage can result in dropped calls and unreliable service. This is primarily why Rogers requires this site on Galiano Island.

With respect to clientele served by this installation, Rogers' subscribers and other wireless telecommunication providers that roam onto Rogers network at this site will see improved service offering by way of increased network speed, improved reliability whether the service is used for personal, home business or in emergency situations.

There are many factors including antenna height, frequency, terrain, technology deployment and power that determine predications and actual coverage from this site. The Canadian wireless telecom industry is competitive and detailed coverage predications are not widely shared by Rogers for this reason. However, we can share that Rogers wireless offerings will improve for clients located on Galiano Island and one of the primary purposes of deploying at this site is to improve coverage for Galiano Island constituents.

Specifically in the areas of Sturdies Bay Ferry Terminal, Bluffs Park Lookout, Georgeson Bay area and Bodega Ridge Rogers' service offerings such as Internet, voice and text will improve significantly. However, due to terrain and tower height, Rogers' coverage to the area of Sticks Allison Road

Northwest of Galiano Way will not improve significantly. In addition to improved coverage on Galiano this site will improve coverage in surrounding areas such as Parker Island and Trincomoli Channel.

Similarly, residents of Galiano Island and Rogers clients benefit from the coverage of nearby sites that are not located on the island. For example, Rogers sites on Mayne Island and North Pender Island serves the Southeastern area of Galiano Island.

Wireless technology development requires multiple sites providing overlapping coverage to specific areas like Sturdies Bay on Galiano Island. This is required to balance network demand, redundancy in case of a site failure, peak demand predictions that may be seasonal, population density and other factors.

With respect to your request to perform public consultation for this site we require more specific information on this request. For example, you quoted the CPC concerning prudence to consult in certain excluded circumstances but there was only one specific concern raised. Your letter stated that the current tower is in a community sensitive location. Could you please provide more specific information on why this is a community sensitive location?

We look forward to providing any additional information required. Please contact Michael Krenz at 672-515-9534 or [Michael.Krenz@rci.rogers.ca](mailto:Michael.Krenz@rci.rogers.ca) for any further information.

Regards,



Michael Krenz  
Government Relations Director, Real Estate and Municipal Affairs

**From:** Patrick Ramsay [<mailto:pram100@icloud.com>]  
**Sent:** Thursday, April 21, 2022 2:16 PM  
**To:** Dan Rogers; Tahirih Rockafella; Jane Wolverton  
**Subject:** Rogers Communications

I have read Dan's letter to Rogers Communications.

I would like the LTC to consider passing a motion to send the existing Galiano cellular siting document to the current APC so that we can either revise it and bring it in line with provincial and federal guidelines or have it rescinded if appropriate.

Remember, I chaired a committee *commissioned by the current LTC* to write a letter in support of cellular service on the island. It was read and accepted by the Local Trust as an important reflection of community needs. Over 90% of the population support enhanced cellular service.

The letter you had Dan write for you is accurate and the questions are valid based upon local siting protocol, however, key point, our local document is an inaccurate and onerous interpretation of researched guidelines from both a provincial and federal perspective and as such, has no sustaining merit and logically should have not been commissioned or accepted by the LTC.

To summarize, Galiano Island is comprised mostly of normal humans with normal needs. I would ask the Trust to be extremely careful not to overstep or undermine federal or provincial guidelines which are designed for the benefit of the Canadian population.

Many thanks, Patrick Ramsay